



Resident Retention & Ethics

We all know it costs more to attract new residents than to retain your current ones. You'll receive practical and effective resident retention tips that won't break your budget as well as cover ethics specifically related to the multi-housing industry.

Don't miss this opportunity to learn from one of our most highly regarded speakers, **Elaine Swenson**. Elaine has over 27 years of experience in the field of property management and past attendees have rated her as "the very best speaker" and complimented her on being "knowledgeable, interesting, very engaging and very personable."

Thursday, May 13, 2010 • 12:30 – 4:30 pm
Broadway Residence & Suites, Plaza Room (3rd Floor)
15 1st Street SE, Rochester

\$59 Members/\$79 Non-members

Registration: Resident Retention & Ethics, May 13th, Rochester, 12:30 – 4:30 pm

Name: _____
Company/Site: _____
Address: _____
City: _____ Zip: _____
Phone: _____ Fax: _____ Email: _____
Are you a MHA Member? Yes No Please note: Non-Member registrations are not reserved until payment has been received by MHA.
Method of Payment: Check Visa Mastercard Bill Company
(MHA members only)
Credit Card #: _____ Expiration Date: _____
Name on card: _____ Signature: _____



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