



The Certified Residential Maintenance Technician (CRMT) course, offered by the Minnesota Multi Housing Association, is a comprehensive educational maintenance program. CRMT provides education and distinction for people building a maintenance career in the multi-housing industry. Successful graduates earn a designation that is recognized and respected in the multi-housing industry, both in Minnesota and nationwide.

The course provides fundamental training in heating, plumbing, electrical, appliance repair, interior maintenance, air conditioning and refrigeration, and much more. Whether you are new to the industry as a maintenance technician, an independent owner, a manager, or have years of experience, you will learn something from the CRMT program.

**Program Start Date: August 24, 2010**  
**Program End Date/Final Exam: April 15, 2011**

- AC/Refrigeration and EPA Exam, Instructor TBD**
- Appliances, Joel Bain, Park Supply**
- Boiler Seminar & Exam, Albers Mechanical**
- Budgeting for Maintenance, Tyson DeMers, The Goodman Group**
- Cement/Tile/Flooring, Tyson DeMers, The Goodman Group/Tom Kendhammer, Brothers Mfg.**
- Crime Free Multi Housing – Phase 1, Jim Caauwe, Bloomington Police**
- Customer Service, Elaine Swenson**
- Disaster Preparedness, Instructor TBD**
- Electrical, Instructor TBD**
- Fire Safety and First Aid, Instructor TBD**
- Forced Air & Heating, Instructor TBD**
- Grounds Keeping, Steve Schumacher, Prescription Landscape**
- Healthy Buildings, Mark Opdahl, Center for Energy & Environment**
- Locks, Tyson DeMers, The Goodman Group**
- Paint, Mark Bowen, Elliot's Painting & Decorating, Inc.**
- Pavement Maintenance, Tom Underdahl, Minnesota Roadways Company**
- Pest Control, Mike Lorensen, Plunkett's Pest Control**
- Plumbing, Instructor TBD**
- Pools, Joan Navratil, Horizon Commercial Pool Supply**
- Preventative Maintenance, Tyson DeMers, The Goodman Group**
- Roofing, Walt Burris, BEI Exterior Maintenance Corp.**
- Site Tour/Building Critique, MHA**



**DESIGNATION PROGRAM APPLICATION**

- MHA Members and Employees: \$629
- MHA Members only – Second and Subsequent Discount \$589
- Non Members: \$739

Amount Enclosed: \_\_\_\_\_  Bill Company (MHA members only)

Name \_\_\_\_\_ Home Phone \_\_\_\_\_ Email \_\_\_\_\_

Home Address \_\_\_\_\_ City \_\_\_\_\_ Zip \_\_\_\_\_

Company/Site \_\_\_\_\_ Company/Site Phone \_\_\_\_\_ Fax \_\_\_\_\_

Company/Site Address \_\_\_\_\_ City \_\_\_\_\_ Zip \_\_\_\_\_

Preferred Mailing Address:  Home  Company

Enrollment is limited. Registrations are accepted on a first-come, first-served basis. To register, please complete the application and return to MHA via fax or mail. If you have any questions regarding the application process, please contact Angie McKinley at (952) 548-2202, Fax (952)854-3810.