



CIC Midwest
A division of MHA

MANAGEMENT RESOURCES FOR COMMUNITY ASSOCIATIONS

**CIC Midwest
 Lunch & Learn**

Dealing with Mental Health Issues in CICs
 Wednesday, March 31st, 2010; 11:30 a.m. — 1:30 pm.

Presenters: Steve Carlson, Psy.D., Spectrum Community Mental Health; Daniel B. Greenstein, Esq., and Jessica Roe, Esq., Bernick Lifson. Moderator: Toni Crockett, New Concepts Management

Everyone involved in the management or operation of a multi family community has been faced with difficult issues caused by residents with mental health problems. This may be as simple as the resident who relentlessly asks the same questions again and again and is never satisfied with the answer, or as grave as the person who erupts in a rage or violence over a small matter. We'll learn about those with delusional disorders, hoarders, those who can't care for themselves, those who stalk or threatened neighbors, those who disrupt board meetings, are unpredictable, dependent, and more. How can we be respectful and effective when dealing with these issues? What resources are available to help?

Then we'll discuss what we can and can't do from a legal point of view. We'll talk about the Americans with Disabilities Act and Human Rights issues. We've had a large demand for this topic from our members, so sign up early.

Sponsored by: Asphalt Associates; BEI Exterior Maintenance; Brothers Manufacturing; & Community Association Banc



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Name _____ Manager ___ Association Board Member ___
 Company/Association _____
 Address _____
 City _____ State _____ Zip _____
 Email _____ Phone _____
 CIC Midwest Member _____ Non-Member _____ Real Estate License # _____
 Fax # _____

If your association is a member, all your board members can attend at member prices.

- \$29 for Members (includes lunch)
- \$39 for Non-Members (includes lunch)
- \$50 for registrations after 12 Noon the day before the meeting.

Cancellations must be made 24-hours in advance.

Method of Payment:

Check enclosed _____ (Please make check payable to MHA.)
 Bill Me _____ (members only) Visa _____ MasterCard _____
 Card Number: _____
 Cardholder Phone # _____ Expiration _____

Time: 10:30-11:15: Roundtable Discussions (Everyone is Welcome!) & Vendor Displays. 11:30 a.m.—1:30 p.m. Presentation

Location: Holiday Inn, 1201 W. 94th St., Bloomington (take 35W South past 494, exit on 94th St.)

Credits: 1.5 Continuing Real Estate Credits Requested; 1.5 CCAM credits

Register: Email: carrie.larson@mmha.com

Fax: 952-854-3810; Phone: 952-548-2215

Or mail this form to the address below:
 CIC Midwest, c/o Minnesota Multi Housing Association, 1600 W. 82nd St., #110, Bloomington, MN 55431
www.CICMidwest.com